

ALERT ON FRAUDULENT WEBSITE AND SOFTWARE

Internet fraud cases are becoming increasingly rampant, with fake websites and trading platforms appearing frequently. KGI wishes to alert clients to be cautious of fraudulent websites and unauthorised trading, reiterate that <https://www.kgi.com.hk/en/homepage/> is the sole official website and “KGI Power Trader”, “SPTrader Pro HD”, “WebTrade”, “WebTrade - Professional Version”, “eFO SP / SO Online” are the trading platform recognized by KGI. And the WeChat account of KGI is “KGI 凯基”, which has been officially certified by WeChat.

In addition, all SMS messages sent by KGI to clients in Hong Kong and overseas will be prefixed with 【KGI】 / 【KGIA】 / 【KGIF】 , while SMS messages sent to clients in Mainland China will be prefixed with 【讯格得】 . For example: 【讯格得】 凯基: 一次性验证码: 002586 时间 17:43~17:46 请勿泄露给其他人.

<https://www.kgi.com.hk/en/homepage/>
the sole official website recognized by KGI

“KGI Power Trader”
the trading platform recognized by KGI

“KGI凯基”
the sole official WeChat account recognized by KGI

Please download software from KGI’s official website. When searching for applications, ensure you use the correct app name to avoid counterfeit apps. The fraudulent website may provide QR Code for software download, but the software is not the official software of KGI.

KGI will not ask clients to provide sensitive personal information via hyperlinks, including login credentials and one-time passwords, and clients should not disclose account login information to any unverified websites, even if they look genuine.

Do not disclose your password to anyone or allow anyone, including KGI's staff, to use it. KGI will never ask for your password via email, phone, instant messaging apps, or any other channels.

Also, clients should:

- a) Not click on embedded hyperlinks in SMS messages and should not enter confidential personal information, user credentials and OTPs into fraudulent websites or mobile applications;
- b) Check any unusual activities in relation to your accounts regularly, such as by reviewing the notifications on system login, password reset, trade execution or changes to client and account related information, to identify signs of attackers' attempt to conduct unauthorised trading, whether successful or not;
- c) if clients have chosen to opt out of receiving trade execution, please beware of the associated risks and clients can re-opt in to receive such notifications (Please call our 24-hour hotline at (852) 2878-5555 or contact your account manager);
- d) Contact KGI on (852) 2878-5555 if you suspect (or confirm) that unauthorised trading has occurred in your accounts;
- e) Report promptly to the Hong Kong Police Force (HKPF) any unauthorised trading incidents;
- f) Make use of "Scameter" and the mobile application "Scameter+" (See <https://cyberdefender.hk/en-us/scameter/> for details.) Users can, for example, check whether a website, phone number, email, etc is likely fraudulent or not by running a search against Scameter's database. "Scameter+" can alert a user in real time if it detects the user trying to visit a potentially fraudulent website. "Scameter+" also enables users to report suspicious websites, phone numbers, email addresses and phishing links to the HKPF so that scams are identified and indexed in a publicly accessible database.

[Learn more about Cybersecurity Guidelines](#)

Reputable and trustworthy resources :

- CyberDefender: <https://cyberdefender.hk/en-us/>
- Anti-Deception Coordination Centre: <https://www.adcc.gov.hk/en-hk/home.html>
- Investor and Financial Education Council: <https://www.ifec.org.hk/web/en/index.page>
- SFC's Alert List: <https://www.sfc.hk/en/alert-list>

KGI would like to expressly state that KGI has no connection with the fraudulent website and accepts no responsibility or liability whatsoever for the website and its contents or any dealing with or through any such website.

All our rights are hereby expressly reserved, including but not limited to pursuing legal actions.

Should you have any queries, please contact us on (852) 2878-5555.

KGI Asia Limited

KGI Futures (Hong Kong) Limited